



LEXAN WINDOWS
INFORMATION BULLETIN

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AMBULANCE TYPE: ALL

ISSUE

This bulletin is to inform owners of Demers Ambulances that we have seen numerous issues with the cabinet windows since COVID-19.

Many customers are disinfecting their units with non compatible cleaning agent that may affect the integrity of the Lexan product used for the cabinet windows.

ACTION

Spider webbing in the window is a sign that the non-compatible cleaning agent has been used to clean the windows of the medical cabinetry.



Please be sure to clean the cabinet window compatible cleaning agents as specified by manufacturer sheet attach. This is also in our maintenance manual under medical cabinet fiberglass and windows.

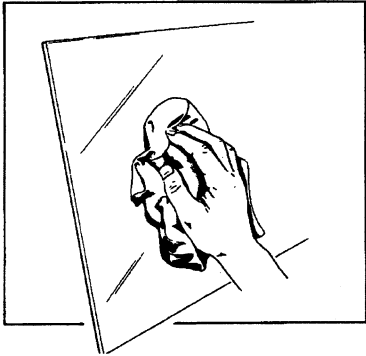
Please also note that this issue is not a manufacturer defect and is not cover under any warranty.

If you have any questions, contact our service center at the following phone number; 1-800-363-7591 and select option 2 or email to warranty@demers-ambulances.com.

Standard Uncoated LEXAN® and PROTECT-A-GLAZE® SHEET

CLEANING AND MAINTENANCE INSTRUCTIONS

Proper cleaning procedures and use of chemically compatible cleaners are important in maintaining sheet performance.



**For more information
call (800) 451-3147.**

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CLEANING PROCEDURES

1. Wash sheet with a mild soap or detergent and lukewarm water. (See list of compatible cleaning agents below.)
2. Using a soft cloth or sponge, gently wash the sheet to loosen dirt and grime. DO NOT SCRUB.
3. Rinse well with clear water.
4. Dry thoroughly with a chamois or cellulose sponge to prevent water spotting.

Note: A squeegee can be used ONLY on the initial pass over the window surface that is "dripping" wet. A soft cloth or sponge should be used to remove the remaining water streaks and spots; not a squeegee.

CLEANING AGENTS WHICH HAVE BEEN FOUND TO BE COMPATIBLE WITH STANDARD UNCOATED LEXAN AND PROTECT-A-GLAZE SHEET UNDER LABORATORY CONDITIONS

- Aqueous Solutions of Soaps and Detergents
 - Windex¹
 - Mr. Clean²
 - Top Job²
 - Fantastik³
 - Joy²
 - Formula 409⁴
- Organic Solvents
 - Aliphatic Hydrocarbons
 - Naphtha (VM&P grade)
 - Neleco-Placer
 - Hexcel, F.O. 554
 - Kerosene
 - Turco 5042
- Alcohols
 - Methanol
 - Isopropyl

CAUTIONS

- Do not use abrasive or highly alkaline cleaners. Never scrape with razor blades or other sharp instruments.
- Benzene, leaded gasoline, acetone or carbon tetrachloride should never be used.
- Do not clean in hot sun or at elevated temperatures.

IMPORTANT: If a material is found to be incompatible in a short-term test, it will usually be found to be incompatible in the field. The converse, however, is not always true. Favorable performance is no guarantee that actual end-use conditions have been duplicated. Therefore, these results should be used as a guide only and it is recommended that the products be tested under actual end-use conditions by the user.

FRESH PAINT SPLASHES, GREASE AND GLAZING COMPOUND REMOVAL

Before drying, these conditions can be easily remedied by rubbing lightly with a good grade of VM&P naphtha, isopropyl alcohol, or butyl cellosolve. Afterwards, a warm final wash should be made using a mild soap or detergent solution and a thorough rinsing with clean water.

LABEL AND STICKER REMOVAL

The use of kerosene or VM&P naphtha is generally effective in removing labels and stickers. A warm wash and rinse should always follow the use of these products.

In cases where the sticker material, such as vinyl, does not allow the penetration of solvent, the application of heat (a hair dryer, for example) will soften the adhesive and promote removal.

Caution: Excessive heat can cause surface damage.

SCRATCH REMOVAL

Hairline scratches and minor abrasions can be removed or minimized by using a mild automobile polish. There are a number of such products on the market. Two such products that tend to polish and fill scratches, making them invisible, are: Johnson Paste Wax and Mirror Glaze plastic polish (M.G.M. 10), Mirror Bright Polish Co., Pasadena, CA. Prior to general use, it is suggested that a sample of the specific sheet product be tested with the polish selected.



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